KONTEXT WORK
WIR FÖRDERN KOMMUNIKATION.

GoEdit

Privacy Policy

> ! **Atlassian Data Center / Server**
> When using GoEdit on your own Server with “GoEdit for Confluence” or “GoEdit for Jira” all data will be processed and stored within your environment. Therefore, the following Policy is only applicable for Atlassian Cloud.

Thank you for your trust and for choosing GoEdit. We take the protection of your data and especially your personal data seriously. This Privacy Policy explains how we handle said data when you use GoEdit in Atlassian Cloud.

1. Information we collect

GoEdit is specifically built with security-by-design, including Data Minimisation, Access Control and Data protection. Therefore, no data is stored on disks or other non-volatile storage media.

2. Scope

GoEdit allows your users to edit and manage attachments. To do so GoEdit needs access to the relevant page and the permission to the attachments. Furthermore, information of the user is needed in case that you need to identify who’s locking the attachment.
The following data is required to enable the described functionality and is temporarily stored on volatile storage during the editing process:

- Atlassian user id and public-name

While using GoEdit Desktop, all other data is stored and processed locally on your users device. While using the GoEdit Browser feature, you acknowledge that session data and operational metadata is also temporarily stored on volatile storage in accordance to this Privacy Policy.

3. Retention

Users can lock and edit attachments as draft version for up to 3 days. All data is stored only for the duration of the editing process and is automatically deleted as soon as the draft is saved or discarded, or the editing time limit is exceeded.

We do not retain or access any of your Atlassian Cloud data. Any data processed temporarily (e.g., when using browser-based features) is deleted once the session ends.

4. Data Residency

If any data is processed and temporarily stored for providing the browser feature, we will do so on our dedicated servers within data centers from "Hetzner Online GmbH" in Germany. "Hetzner Online GmbH" is certified in accordance with DIN ISO/IEC 27001: https://www.hetzner.com/de/unternehmen/zertifizierung/

The sub-processor provides exclusively the physical and infrastructure environment and has no access to the content processed on the servers. The servers are located in Falkenstein, Germany.

All communication and transfers from Atlassian Cloud to our server and the local GoEdit Desktop Client is performed encrypted via SSL protected connections.

5. Access restriction

The only information ever to be accessed is the public name of the user currently locking the attachment. Access to the data is permitted only upon the customer's instruction and solely for the purpose of providing support.

6. Personal information

KontextWork processes Personal Data in accordance with the General Data Protection Regulation (GDPR). For customer data processed through GoEdit, we act as the data processor. The processing is governed by our Data Processing Agreement.

7. Data subject right

You remain the data controller and are responsible for responding to requests concerning data subject rights, including the rights of access, rectification, erasure, restriction of processing, data portability, and objection. We will provide reasonable assistance to you in responding to such requests, in accordance with our Data Processing Agreement and applicable data protection law.

8. Changes to Privacy Policy

KontextWork may make changes to this privacy policy by giving 30 days notice of the changes on the https://goedit.io/news/ website.